



# Business Customer Recommendations

Resources and Tips to  
Conserve Energy – April 2020

# How is FPL helping our customers and the community “now”?

- From **lowering May bills by nearly 25%** to providing payment assistance, we'll work with you to make sure your lights stay on
- For customers experiencing hardship as a result of COVID-19, we have resources from FPL available to help
- We have also implemented measures, such as suspending electrical disconnections, providing payment extensions and waiving certain late payment fees for customers in a hardship situation – policies that will remain in effect while Florida is under a state of emergency
- We encourage you to explore **resources** available to learn about Coronavirus Aid, Relief, and Economic Security (CARES) Act. We'll continue to help connect customers with appropriate resources from federal, state and local agencies
- Consider our **tips and tools** to help manage energy usage and expenses



# We have energy saving tips and tools that can help you manage your bill

## Heating, Ventilation, and A/C

- Avoid overcooling underutilized spaces
- Raise thermostat settings to reduce consumption while still maintaining appropriate humidity control (typically, 65% relative humidity or less)
  - In most cases we recommend raising the temperature to 82 degrees or higher when unoccupied, however, consider turning the A/C completely off if humidity control is not a concern
  - Keep in mind that raising settings may not be appropriate for all applications (for example candy stores, libraries, art work and any location that is temperature or humidity sensitive)
  - Use shades and blinds to reduce direct heat gain



# We have energy saving tips and tools that can help you manage your bill

## Heating, Ventilation, and A/C (cont'd)



- Turn off or reduce outside air intake system
- Turn off or reduce exhaust air systems
- As always, check local codes for allowable minimums

# Additional quick and effective ways to help conserve energy and trim costs

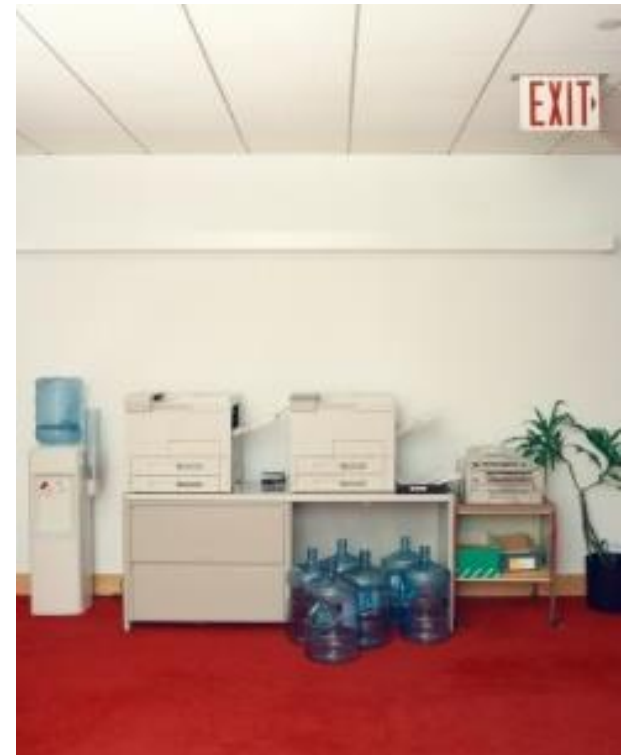
## Equipment

### Plug Load

- Unplug or turn off unnecessary appliances (breakroom equipment, water coolers, etc.)
- Turn off water heater
- Turn off office equipment such as, computers, printers, copy machines, or set them to “sleep mode” when not in use

### Pumps

- For pools that are closed, consider reducing pump runtime to minimum needed to maintain water quality and code compliance



# Additional quick and effective ways to help conserve energy and trim costs

## Equipment (cont'd)

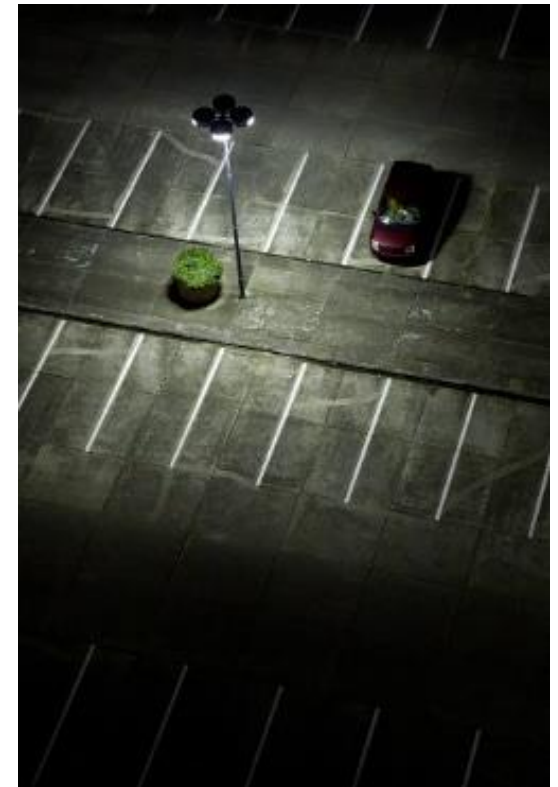
### Refrigeration

- Consider consolidating and turning off unused refrigeration equipment. Examples include refrigerators, vending machines, walk-in coolers, ice machines, etc.

### Lighting

- Turn off lights if not needed for safety or emergency lighting purposes
- Adjust and turn off lights where practical in parking lot and garage lighting

*For a more complete list of equipment, please visit [FPL.com](http://FPL.com)*



# Manage your energy and see your actual cost and usage using online tools

## Additional Tips

- Visit your business at night and while shut down
  - Walk through, taking temperature readings, observing lighting settings, and listening for running equipment
  - List findings and then work to reduce unnecessary operation of equipment
- Visit your **Business Energy Dashboard** on FPL.com to track improvements, and identify usage trends, including your peak electrical demand





# You may be eligible for funding under these programs



## Paycheck Protection Program

- Provides direct incentive to keep workers on payroll
- Loan will be forgiven if funds are appropriately used for payroll, rent, mortgage and utilities



## Economic Injury Disaster Loan

- Working capital loans that may be used to pay fixed debts, payroll, accounts payable and other bills
- May include a loan advance that does not need to be repaid



## SBA Express Bridge Loan

- Provides access for up to \$25K with less paperwork if you have an existing relationship with SBA



## SBA Debt Relief

- SBA will pay principal and interest on specific new and current loans



# We are here to help

## Next steps

- We remain focused on delivering the affordable, reliable power you have come to count on
- If you need help with the **Business Energy Dashboard** or have additional questions on how to save, please contact a Business Energy Expert at **BEE@FPL.com** or **800-375-2434**
- We hope you, your employees and your family stay safe during this difficult time

