

Quality of service hearings

The PSC has set the following dates and times for hearings to provide interested FPL customers an opportunity to speak about the company's quality of service and the requested rate increase. All times listed are in Eastern Time (ET).

June 21 10 a.m.* **June 24** 2 p.m.* and 6 p.m. **July 1** 2 p.m. and 6 p.m.*

June 22 2 p.m. and 6 p.m.* **June 25** 10 a.m.* **July 2** 10 a.m.*

The service hearings will be held virtually and viewable online at the PSC's website. Visit www.floridapsc.com and look for the "Watch Live Broadcast" icon on the left side of the webpage. If you do not have access to the internet, you may call 1-850-413-7999 to listen to the hearings. Customer participation will be by phone. To speak at a service hearing, a customer must register via the PSC's online registration form, which will be available at www.floridapsc.com, under the "Hot Topics" heading. Customers without internet access can register to speak by calling the PSC at 1-850-413-7080. Registration will open beginning June 10 at 9 a.m. ET, and the deadline to register is noon ET two business days prior to each hearing. The order in which customers will speak is based on the order in which they register. Customer participation at each service hearing is limited to 50 customers. If you register to speak and wish to provide documents to the PSC, please do so by noon ET two business days prior to your registered hearing date. These documents should be sent electronically to the Commission Clerk, via the Commission's website (www.floridapsc.com), by selecting the Clerk's Office tab, then select Filing Documents Electronically. If assistance in filing your documents is needed, please contact the Clerk's Office at 1-850-413-6770. Customers who wish to speak in Spanish are encouraged to select a hearing at which an interpreter will be available.

*Denotes Spanish-language interpreter available

Special accommodations

Those requiring special accommodations for the hearings should call the Office of Commission Clerk at 1-850-413-6770 no later than five days before the hearing. Any person who is hearing- or speech-impaired should contact the PSC by using the Florida Relay Service, available at 1-800-955-8771 (TDD).

Other ways to provide comments

Customers may also provide comments by calling the Commission's Office of Consumer Assistance and Outreach at 1-800-342-3552; emailing contact@psc.state.fl.us; or sending a letter to the Office of Commission Clerk, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850. Written comments should refer to Docket No. 20210015-El. A pre-addressed comment card is available for download at FPL.com/CommentCard.

Other resources

An overview of the rate request is available at www.floridapsc.com/Publications/RateCaseOverviews. Curt Mouring is the PSC representative for technical questions on this docket and can be reached by emailing cmouring@psc.state.fl.us or calling 1-850-413-6427. Suzanne Brownless is the PSC's representative for legal questions and can be reached by emailing sbrownle@psc.state.fl.us or calling 1-850-413-6218. At any time during this process, you may contact the Office of Public Counsel (OPC). The OPC was established by the Florida Legislature to represent you and the other utility consumers before the PSC. The Public Counsel is independent from the PSC and can be reached at 1-800-342-0222.



EnergyNews

RATES EDITION
MAY - JUNE 2021

Our commitment to clean, reliable, affordable energy

We take our duty to serve you extremely seriously. It's why we work hard every day to deliver America's best energy value – electricity that's not just clean and reliable, but also affordable. In fact, our typical residential customer bill is lower today than it was 15 years ago. Serving you today comes with the fundamental responsibility to always look over the horizon to ensure we're ready to meet your energy needs tomorrow.

In a rapidly growing state on the frontlines of climate change and frequently severe weather, we're committed to building a more resilient and sustainable energy future that everyone can depend on – including future generations. To do that, we've proposed a comprehensive four-year rate plan to the Florida Public Service Commission (PSC) that strengthens our proven and disciplined approach to investing in infrastructure, clean energy and innovative technology. The request would support capital investments focusing on reliability, generation upgrades, growth, and solar and energy storage facilities. It would also unify rates with Gulf Power, the utility that serves much of Northwest Florida and is now part of the Florida Power & Light Company (FPL) family. In recognition of the initial difference in the costs of serving current Gulf Power customers, the plan includes a transition credit for existing FPL customers to address those differences in a reasonable manner.

The proposed plan would phase in four base rate increases from 2022 to 2025. If approved, the typical 1,000-kWh residential customer bill would grow at an average annual rate of about 3.4% from 2021 to 2025. Even with our proposed rate adjustment, FPL's typical residential bill would remain well below the national average through 2025.

Importantly, our proposed rate plan is designed to continue delivering you unmatched value through the types of long-term investments that have tangibly benefited you over the years by way of electricity that's among the cleanest and most reliable for a price that's among the lowest in the nation.

To calculate proposed changes to your bill, visit FPL.com/answers.

We're here to help

Committed to helping those experiencing financial hardship during the pandemic, we continue to offer payment extensions, waive late fees and connect customers with available financial support. In addition, we expanded eligibility for our Care To Share® Program to help more families in need. Learn more: FPL.com/help.

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Residential rates summary

Rate Code	Type of Charge	Current Rate	Proposed Base Rates	
		Mar. 1, 2021	Jan. 1, 2022	Jan. 1, 2023
RS-1	Residential Service			
	Base Charge/Minimum	\$8.34	\$9.17	\$9.73
	Base Energy Charge (¢ per kWh)			
	First 1,000 kWh	6.156	6.819	7.261
RTR-1	All Additional kWh	7.218	7.819	8.261
	Residential Service – Time-of-Use			
	Base Charge/Minimum	\$8.34	\$9.17	\$9.73
	Base Energy Charge (¢ per kWh)			
OL-1	On-Peak	10.983	12.277	13.038
	Off-Peak	(4.886)	(5.369)	(5.702)
	Outdoor Lighting			
	Charges for FPL-Owned Units			
	Total Cost (Fixture, Maintenance and Energy Non-Fuel)			
	Sodium Vapor 6,300 lu 70 watts	\$8.36	\$8.61	\$8.83
	Sodium Vapor 9,500 lu 100 watts	\$8.86	\$9.16	\$9.39
	Sodium Vapor 12,000 lu 150 watts	\$9.71	\$10.08	\$10.32
	Sodium Vapor 16,000 lu 150 watts	\$9.71	\$10.07	\$10.31
	Sodium Vapor 22,000 lu 200 watts	\$13.79	\$14.30	\$14.64
	Sodium Vapor 50,000 lu 400 watts	\$16.90	\$17.68	\$18.12
	Mercury Vapor 6,000 lu 140 watts	\$7.97	\$8.34	\$8.54
	Mercury Vapor 8,600 lu 175 watts	\$8.48	\$8.90	\$9.10
	Mercury Vapor 21,500 lu 400 watts	\$14.58	\$15.08	\$15.40
	Charges for Customer-Owned Units			
	Total Charge – Relamping and Energy			
	Sodium Vapor 6,300 lu 70 watts	\$2.93	\$3.07	\$3.08
	Sodium Vapor 9,500 lu 100 watts	\$3.32	\$3.51	\$3.52
	Sodium Vapor 12,000 lu 150 watts	\$4.26	\$4.52	\$4.52
	Sodium Vapor 16,000 lu 150 watts	\$3.97	\$4.22	\$4.24
	Sodium Vapor 22,000 lu 200 watts	\$5.47	\$5.79	\$5.81
	Sodium Vapor 50,000 lu 400 watts	\$8.03	\$8.62	\$8.72
	Mercury Vapor 6,000 lu 140 watts	\$3.80	\$4.09	\$4.13
	Mercury Vapor 8,600 lu 175 watts	\$4.29	\$4.63	\$4.67
	Mercury Vapor 21,500 lu 400 watts	\$7.72	\$8.08	\$8.13
	Energy Only			
	Sodium Vapor 6,300 lu 70 watts	\$0.95	\$1.04	\$1.05
	Sodium Vapor 9,500 lu 100 watts	\$1.34	\$1.48	\$1.49
	Sodium Vapor 16,000 lu 150 watts	\$1.96	\$2.16	\$2.18
	Sodium Vapor 22,000 lu 200 watts	\$2.88	\$3.17	\$3.19
	Sodium Vapor 50,000 lu 400 watts	\$5.49	\$6.04	\$6.10
	Sodium Vapor 12,000 lu 150 watts	\$1.96	\$2.16	\$2.18
	Mercury Vapor 6,000 lu 140 watts	\$2.03	\$2.23	\$2.25
	Mercury Vapor 8,600 lu 175 watts	\$2.52	\$2.77	\$2.79
	Mercury Vapor 21,500 lu 400 watts	\$5.23	\$5.76	\$5.81
	Non-Fuel Energy (¢ per kWh)	3.268	3.598	3.629
	Other Charges			
	Wood Pole	\$11.83	\$12.13	\$12.13
	Concrete/Steel Pole	\$15.99	\$16.40	\$16.40
	Fiberglass Pole	\$18.79	\$19.28	\$19.28
	Underground Conductors			
	Excluding Trenching \$ per Foot	\$0.091	\$0.095	\$0.095
	Down-Guy, Anchor and Protector	\$10.76	\$11.45	\$11.50

Proposed transition credit

Rate Code	2022	2023	2024	2025	2026
RS-1, RTR-1 (¢ per kWh)	(0.198)	(0.158)	(0.119)	(0.079)	(0.040)

Summary of service charges

Type of Service Charge	Current 2021 Charge	Proposed 2022 Charge	Proposed 2023 Charge
Initial Service Connect New premise	\$25.00	\$12.00	\$13.00
Service Connect Existing premise	\$12.00	\$9.00	\$9.00
Field Collection Field Visit	\$48.00 N/A	N/A \$26.00	N/A \$26.00
Reconnect for Non-Payment	\$13.00	\$5.00	\$5.00
Late Payment	Greater of \$5 or 1.5% applied to any past due unpaid balance of all accounts	Greater of \$5 or 1.5% applied to any past due unpaid balance of all accounts	Greater of \$5 or 1.5% applied to any past due unpaid balance of all accounts
Return Payment	\$25 if ≤ \$50 \$30 if > \$50 ≤ \$300 \$40 if > \$300 ≤ \$800 5% if > \$800	\$25 if ≤ \$50 \$30 if > \$50 ≤ \$300 \$40 if > \$300 ≤ \$800 5% if > \$800	\$25 if ≤ \$50 \$30 if > \$50 ≤ \$300 \$40 if > \$300 ≤ \$800 5% if > \$800
Unauthorized Use of Energy	Reimbursement of all extra expenses	Reimbursement of all extra expenses	Reimbursement of all extra expenses
Meter Tampering Charge (non-demand)	\$200.00	\$500.00	\$500.00
Meter Tampering Charge (demand)	\$1,000.00	\$2,500.00	\$2,500.00

About the rate review process

Unlike the prices of many essential items that can change at any time, the amount you pay for electricity is closely regulated, with rate changes requiring approval from an independent regulator – the Florida Public Service Commission (PSC). The PSC’s mission is to facilitate the efficient provision of safe and reliable utility services at fair prices. This means the PSC oversees all rates and charges for electric service provided by utilities, such as FPL and Gulf Power. To adjust rates, utilities must file a request with the PSC, which conducts a review process that mirrors a legal proceeding with testimony and formal hearings.

A summary of FPL’s rate request for 2022 to 2025 and copies of supporting documents are available at [FPL.com/answers](#). Look for the link to the PSC website, as well as a link to the Petition & Minimum Filing Requirements under the Documents and Resources section.

Timeline of activities

The PSC has established the following dates to govern the key activities of the process:

Quality of service hearings	June 21-July 2, 2021
Prehearing conference	Aug. 2, 2021
Technical hearing	Aug. 16-27, 2021

The rate review process generally takes the better part of a year, and additional activities will be posted publicly on the PSC’s website as they are scheduled.