

Summary of service charges

Type of Service Charge	Charge
Initial service connection	\$25
Transfer, open or reopen an existing account	\$12
Reconnect service following nonpayment	\$13
Late payment For payments received after the due date	Greater of \$5 or 1.5% applied to any past-due unpaid balance of accounts
Return payment Charge for a check returned by the bank	\$25 if \$50 or less \$30 if \$50.01 – \$300 \$40 if \$300.01 – \$800 5% if greater than \$800
Field collection For payment collection on a delinquent account	\$48
Meter tampering Charge for tampering with meter In addition to the penalty charge for tampering with the meter, customers will be charged for the cost of the investigation.	\$200 residential & non-demand commercial; \$1,000 commercial

Gross receipts tax

FPL pays a tax equal to 2.5% of gross electric revenues to the state. This tax appears as a separate line item on our bill.

Resale of electric service prohibited

The Florida Administrative Code prohibits the resale of electricity for a profit. The actual cost of electricity billed by FPL may be reasonably allocated among tenants, lessees and other entities as long as no profit is made.

Learn about deposits

Since all customers are billed for energy after they use it, we may ask those opening new accounts to pay a deposit amount based on the expected average cost of two months of service at the address. If your average usage turns out to be higher than the estimated cost, you may need to pay the difference to bring the deposit to the required level.

For deposits held more than six months, you will earn 2% interest from the time the deposit is paid in full, and 3% interest for a deposit held 23 continuous months after 12 months of prompt payment. This interest is credited to your account annually. For customers with a good payment history, we may refund your deposit after 36 months. To learn more about refunds and other deposit information, including accepted payment options, visit: [FPL.com/bizdeposits](https://www.fpl.com/bizdeposits)

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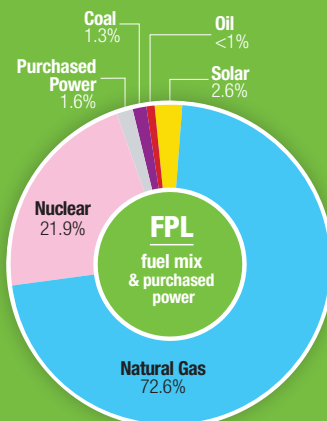
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Where does your energy come from?

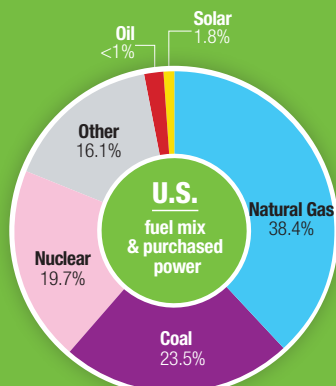
FPL's power comes from a variety of sources, including clean-burning natural gas and emissions-free nuclear and solar. We've substantially increased our investment in cost-effective solar while significantly reducing our use of coal.

See our latest fuel mix:



Sources of electricity generation for the 12 months between October 2019 and September 2020.

See how we compare to the rest of the nation:



Major energy sources and percent share of total U.S. electricity generation in 2019.



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EnergyNotes

RATES EDITION

Delivering America's best energy value, today and tomorrow

From a global pandemic to a record-shattering hurricane season, 2020 was a year like no other. Like you, I'm ready to turn the calendar to 2021. Regardless of what comes our way this year, FPL is committed to being there for you and our communities.

As fellow Floridians, we take our duty to serve you incredibly seriously. You can count on us to continue delivering America's best energy value — electricity that's not just clean and reliable, but also affordable.

Our employees work tirelessly to power your life every day. And we're constantly looking over the horizon to ensure we're ready to serve you tomorrow in our rapidly growing state that's on the front lines of climate change and stronger, more frequent hurricanes.

Securing a more sustainable and resilient energy future for all of us, including future generations, means doubling down on what we know works — smart, long-term investments in the infrastructure, technology and clean energy that are the foundation of our communities.

It's why we're continuing to build America's strongest and smartest energy grid, including putting more neighborhood power lines underground. And it's why we're continuing to invest in clean energy, such as solar, battery storage and even innovative green hydrogen technology, which could unlock 100% carbon-free electricity.

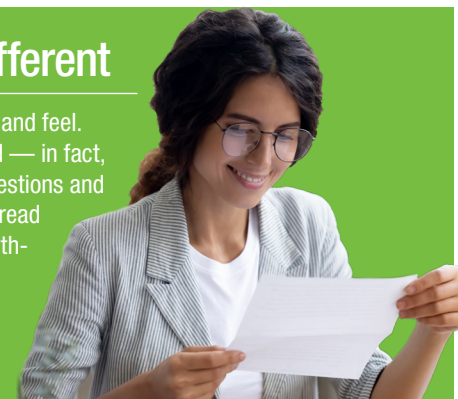
Tackling today's problems while looking ahead is in our DNA. Importantly, it's what you and our future generations deserve.

From all of us at FPL, best wishes for a safe and joyous new year.

Eric Silagy
President and CEO,
Florida Power & Light Company

Next month's bill will look different

Beginning in February, your bill will have a new look and feel. It's been redesigned with customers like you in mind — in fact, it addresses some of your most frequently asked questions and feedback. That's why you'll see a cleaner, easier-to-read format and a new graph to easily compare your month-to-month and year-to-year energy usage. For more details on what to expect — and to get a preview of what's in store — visit: [FPL.com/NewBill](https://www.fpl.com/NewBill)



About your bill: Rates and charges

This edition of Energy Notes includes information about your monthly bill, including an overview of the charges for your energy. You can always get the latest information about your bill online, including how to read your statement and an explanation of all the bill components at: [FPL.com/rates](https://www.fpl.com/rates)



Business rate classification is based on your maximum monthly energy usage and when you use energy. Qualifying for another rate may produce savings for some customers. For example, if your business can shift a significant part of electric usage to off-peak times when the demand for energy is lower, you may benefit from our time-of-use (TOU) rates. With TOU rates, you are billed at a lower rate for off-peak usage and a higher rate for peak-period usage. To benefit, your energy use must be shifted away from the following peak hours, Monday through Friday:

April 1 to Oct. 31, noon to 9 p.m.* | Nov. 1 to March 31, 6 a.m. to 10 a.m. and 6 p.m. to 10 p.m.*

For more information about your bill or to view available business rate options that might be more economical for your business, visit: [FPL.com/TOU](https://www.fpl.com/TOU)

**Excludes New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day*

Effective Jan. 1, 2021

BUSINESS RATE CLASS

		Customer Charge ¹ /Month ¹	Base Demand Charge ¹ per kW	On-Peak Demand Charge ¹ \$/kW	Demand Charge ¹ Firm \$/kW	Maximum Demand Charge ¹ \$/kW	Energy Charge ¹ c/kWh	On-Peak Energy Charge ¹ c/kWh	Off-Peak Energy Charge ¹ c/kWh	Conservation ¹ c/kWh or \$/kW	Capacity ¹ c/kWh or \$/kW	Environmental ¹ c/kWh	Storm Protection ¹ c/kWh or \$/kW	Fuel Charge ¹ c/kWh	On-Peak Fuel Charge ¹ c/kWh	Off-Peak Fuel Charge ¹ c/kWh
General Service Non-Demand (GS-1)		\$10.61					6.009			0.150	0.206	0.150	0.042	2.449		
General Service Non-Demand-TOU (GST-1)		\$10.61						11.096	3.800	0.150	0.206	0.150	0.042		2.903	2.253
General Service Constant Usage (GSCU-1)		\$14.85					3.728			0.110	0.136	0.104	0.026	2.449		
General Service Demand (GSD-1/GSD-1EV) ²		\$26.48	\$9.97				2.221			\$0.51	\$0.68	0.133	\$0.14	2.449		
C/I Load Control, General Service [CILC-1(G)]		\$158.62	\$4.23	\$2.78	\$10.57			1.575	1.575	\$0.61	\$0.78	0.113	\$0.15		2.902	2.253
General Service Demand-TOU (GSDT-1)		\$26.48		\$9.97				4.530	1.198	\$0.51	\$0.68	0.133	\$0.14		2.902	2.253
High Load Factor-TOU (21-499 kW)		\$26.48		\$11.75		\$2.44		1.921	1.198	\$0.51	\$0.68	0.133	\$0.14		2.902	2.253
Seasonal Demand TOU Rider (SDTR) (21 - 499 kW) Option A	Jun-Sep	\$26.48		\$11.02				8.830	1.593	\$0.51	\$0.68	0.133	\$0.14		3.693	2.285
Seasonal Demand TOU Rider (SDTR) (21 - 499 kW) Option A	Jan-May/Oct-Dec	\$26.48	\$9.53				2.221			\$0.51	\$0.68	0.133	\$0.14	2.449		
Seasonal Demand TOU Rider (SDTR) (21 - 499 kW) Option B	Jun-Sep	\$26.48		\$11.02				8.830	1.593	\$0.51	\$0.68	0.133	\$0.14		3.693	2.285
Seasonal Demand TOU Rider (SDTR) (21 - 499 kW) Option B	Jan-May/Oct-Dec	\$26.48		\$9.53				5.046	1.593	\$0.51	\$0.68	0.133	\$0.14		2.902	2.253
General Service Large Demand (GSLD-1/GSLD-1EV) ²		\$79.40	\$12.18				1.754			\$0.57	\$0.76	0.135	\$0.16	2.448		
General Service Large Demand-TOU (GSLDT-1)		\$79.40		\$12.18				2.871	1.265	\$0.57	\$0.76	0.135	\$0.16		2.901	2.252
Curtailable Service (CS-1)		\$105.88	\$12.18				1.754			\$0.57	\$0.76	0.135	\$0.16	2.448		
Curtailable Service-TOU (CST-1)		\$105.88		\$12.18				2.871	1.265	\$0.57	\$0.76	0.135	\$0.16		2.901	2.252
High Load Factor-TOU (500 - 1,999 kW)		\$79.40		\$12.80		\$2.75		1.133	1.083	\$0.57	\$0.76	0.135	\$0.16		2.901	2.252
Seasonal Demand TOU Rider (SDTR) (500 - 1,999 kW) Option A	Jun-Sep	\$79.40		\$12.59				6.241	1.265	\$0.57	\$0.76	0.135	\$0.16		3.691	2.284
Seasonal Demand TOU Rider (SDTR) (500 - 1,999 kW) Option A	Jan-May/Oct-Dec	\$79.40	\$11.96				1.754			\$0.57	\$0.76	0.135	\$0.16	2.448		
Seasonal Demand TOU Rider (SDTR) (500 - 1,999 kW) Option B	Jun-Sep	\$79.40		\$12.59				6.241	1.265	\$0.57	\$0.76	0.135	\$0.16		3.691	2.284
Seasonal Demand TOU Rider (SDTR) (500 - 1,999 kW) Option B	Jan-May/Oct-Dec	\$79.40		\$11.96				3.736	1.265	\$0.57	\$0.76	0.135	\$0.16		2.901	2.252
LED Lighting Pilot (LT-1)							3.061			0.042	0.016	0.027	0.048	2.357		
General Service Large Demand (GSLD-2)		\$238.03	\$12.68				1.578			\$0.57	\$0.73	0.114	\$0.15	2.431		
General Service Large Demand-TOU (GSLDT-2)		\$238.03		\$12.68				2.451	1.236	\$0.57	\$0.73	0.114	\$0.15		2.882	2.237
Curtailable Service (CS-2)		\$264.47	\$12.68				1.578			\$0.57	\$0.73	0.114	\$0.15	2.431		
Curtailable Service-TOU (CST-2)		\$264.47		\$12.68				2.451	1.236	\$0.57	\$0.73	0.114	\$0.15		2.882	2.237
High Load Factor-TOU (2,000 kW or more)		\$238.03		\$12.89		\$2.74		1.007	0.999	\$0.57	\$0.73	0.114	\$0.15		2.882	2.237
Seasonal Demand TOU Rider (SDTR) (2,000 kW and greater) Option A	Jun-Sep	\$238.03		\$13.19				4.952	1.236	\$0.57	\$0.73	0.114	\$0.15		3.667	2.269
Seasonal Demand TOU Rider (SDTR) (2,000 kW and greater) Option A	Jan-May/Oct-Dec	\$238.03	\$12.45				1.578			\$0.57	\$0.73	0.114	\$0.15	2.431		
Seasonal Demand TOU Rider (SDTR) (2,000 kW and greater) Option B	Jun-Sep	\$238.03		\$13.19				4.952	1.236	\$0.57	\$0.73	0.114	\$0.15		3.667	2.269
Seasonal Demand TOU Rider (SDTR) (2,000 kW and greater) Option B	Jan-May/Oct-Dec	\$238.03		\$12.45				3.409	1.236	\$0.57	\$0.73	0.114	\$0.15		2.882	2.237
Traffic Signal Service (SL-2M)		\$6.38					4.870			0.110	0.136	0.104	0.026	2.449		
General Service Large Demand (GSLD-3)		\$2,113.52	\$9.83				1.134			\$0.59	\$0.74	0.110	\$0.01	2.379		
General Service Large Demand-TOU (GSLDT-3)		\$2,113.52		\$9.83				1.295	1.077	\$0.59	\$0.74	0.110	\$0.01		2.819	2.189
Curtailable Service (CS-3)		\$2,139.95	\$9.83				1.134			\$0.59	\$0.74	0.110	\$0.01	2.379		
Curtailable Service-TOU (CST-3)		\$2,139.95		\$9.83				1.295	1.077	\$0.59	\$0.74	0.110	\$0.01		2.819	2.189
Street Lighting Metered (SL-1M)		\$14.88					3.005			0.042	0.016	0.027	0.048	2.357		
C/I Load Control Program, Transmission [CILC-1(T)]		\$2,341.40		\$3.37	\$12.30			0.983	0.983	\$0.60	\$0.75	0.102	\$0.01		2.819	2.189
C/I Load Control Program, Distribution [CILC-1(D)]		\$264.00	\$4.44	\$3.17	\$11.50			1.060	1.060	\$0.61	\$0.78	0.113	\$0.15		2.881	2.236
Metrorail (MET)		\$635.70	\$13.45				1.795			\$0.51	\$0.67	0.122	\$0.14	2.431		
Sportsfield Lighting (OS-2)		\$132.78					8.355			0.082	0.089	0.080	0.150	2.431		
Street Lighting (SL-1 and PL-1)							3.061			0.042	0.016	0.027	0.048	2.357		
Outdoor Lighting (OL-1)							3.268			0.042	0.016	0.027	0.048	2.357		
Traffic Signals (SL-2)							5.012			0.110	0.136	0.104	0.026	2.449		

BUSINESS RATE CLASS

		Customer Charge ¹	Contract Standby Demand Charge ¹	Demand Charge ¹ Interruptible	Demand Charge ¹ Firm	Demand Charge ¹	On-Peak Energy Charge ¹	Off-Peak Energy Charge ¹	Conservation ¹	Capacity ¹	Environmental ¹	Storm Protection ¹	On-Peak Fuel Charge (Summer) ¹	Off-Peak Fuel Charge (Summer) ¹
							c/kWh	c/kWh						
Standby and Supplemental (SST-1D)	RDD	\$132.66	\$3.18			\$1.57	0.756	0.756	\$0.07	\$0.09	0.175	\$0.02	2.902	2.253
	DDC					\$0.76			\$0.03	\$0.04		\$0.01		
Standby and Supplemental (SST-2D)	RDD	\$132.66	\$3.18			\$1.57	0.756	0.756	\$0.07	\$0.09	0.175	\$0.02	2.901	2.252
	DDC					\$0.76			\$0.03	\$0.04		\$0.01		
Standby and Supplemental (SST-3D)	RDD	\$451.05	\$3.18			\$1.57	0.756	0.756	\$0.07	\$0.09	0.175	\$0.02	2.882	2.237
	DDC					\$0.76			\$0.03	\$0.04		\$0.01		
Standby and Supplemental (SST-1T)	RDD	\$1,912.71				\$1.43	0.753	0.753	\$0.07	\$0.09	0.110	\$0.02	2.819	2.189
	DDC					\$0.45			\$0.03	\$0.04		\$0.01		
Interruptible Standby and Supplemental (ISST-1D)	RDD	\$451.05	\$3.18	\$0.27	\$1.57		0.756	0.756	\$0.07	\$0.09	0.175	\$0.02	2.881	2.236
	DDC			\$0.13	\$0.76				\$0.03	\$0.04		\$0.01		
Interruptible Standby and Supplemental (ISST-1T)	RDD	\$1,912.71		\$0.31	\$1.43		0.753	0.753	\$0.07	\$0.09	0.110	\$0.02	2.819	2.189
	DDC			\$0.12	\$0.45				\$0.03	\$0.04		\$0.01		

¹ Docket Nos. 20200001-EI, 20200002-EI, 20200007-EI, 20200092-EI and 20200170-EI.

² GSD-1EV and GSLD-1EV are pilot tariffs that are expected to be implemented in January 2021.