



Building a new home or business? Let us help you get connected!

Follow these steps to get the service you need for your new construction project.



Starting your construction project?

- » Once the city or county has provided you an address assignment for your construction project, complete [this online form](#) on GulfPower.com or call Customer Care at (800) 225-5797 to set up the project. Please allow **5 business days** for this process. When you call back to confirm your premise is set up, you are now ready to apply for temporary or permanent service.

Need new lines constructed to your building site?

- » If the project needs overhead or underground line construction work to receive temporary and/or permanent electric service, visit [GulfPower.com/Builders](#) and complete this electric service [online form](#) or ask Customer Care at (800) 225-5797 to be connected to the engineering department for assistance.

Temporary electric service pole connection needed?

- » Once you have a project premise, received inspection and any required electrical engineering work is complete, you can apply for a temporary service pole connection through [this online form](#) or call Customer Service at (800) 225-5797 to apply. Please allow a minimum of **3 business days** for this request.

Ready for permanent electric service?

- » When your final inspection and all needed electrical engineering work is complete, visit GulfPower.com to fill out and submit [this online form](#) or call Customer Service at (800) 225-5797 for permanent electric service. Please allow a minimum of **3 business days** for permanent service to be connected.

Time to remove temporary electric service pole connection?

- » Please call Customer Service at (800) 225-5797 to schedule a final disconnect and removal of service to the temporary electric pole once your permanent service is connected. Please allow a minimum of **10 business days** to complete this work.

For more information, contact Gulf Power Customer Service at (800) 225-5797.