

Damage to your home's service connection

Steps to restore power if your home's service connection is damaged.

1 Know what you need to repair

- » Homeowner's own and are responsible for electrical equipment attached to the house (service stack, attachment hardware, riser and meter box) and the pole with an attached meter box for mobile or manufactured homes.
- » Gulf Power is responsible for the wire or service line to the house and the electric meter.
- » If the homeowner's equipment is damaged, repairs will be needed before Gulf Power can connect service.

2 Seek a licensed electrician

- » Do not hire an unlicensed electrician. It could create safety hazards and possibly delay your power from being connected.

3 Do not attempt to fix the damage yourself

- » It could create safety hazards and possibly delay your power from being connected.

4 Make sure repairs pass required county inspections*

- » *Check with your county for inspection requirements related to hurricane or storm damage.

5 Notify Gulf Power at 1-800-225-5797 when you are able to receive power.

- » Ensure all of the steps above are complete and you are safely able to receive power.

